

Privacy Policy

Version 2026-10-12-v1 · Effective October 12, 2026

This summary describes what information Team Scout collects, how we use it, and the choices you have. It applies to the Team Scout platform — the web and mobile apps.

What we collect

Your phone number (used to sign you in) and the information you provide — name, email, the details you enter in registrations, ticket purchases, volunteer sign-ups, and messages, plus information an organization you belong to records about your membership. We also collect basic technical data (device, app version, approximate usage) to operate and improve the service.

How we use it

To run the platform: authenticate you, show you your organizations and teams, process registrations and payments, send notifications you've opted into, and provide admin tools to the organizations you belong to. We don't sell your personal information.

Who can see your information

Admins of organizations you join can see the information relevant to your membership there. Other members may see what you choose to share (e.g., posts, profile). We use service providers — including Supabase (database/auth), Stripe (payments), and email/SMS providers — to operate Team Scout; they handle data on our behalf. Access to organization data is enforced at the database level.

Children

Parents and guardians register and manage information for minors. That information is visible to the relevant organization's admins and to the guardians on the account.

Google user data

If you choose to connect your Google Calendar, Team Scout uses Google's Calendar API to add one calendar of its own to your Google account and to create, update, and remove the team schedule events you asked us to sync on that calendar, and nothing else. A connection made from October 13, 2026 cannot see your other calendars or events; a connection made earlier works in your main calendar until you reconnect it, which moves it to its own calendar. We do not use Google user data for advertising, and we never sell it. Google account tokens are stored encrypted and are deleted when you disconnect the integration, which you can do at any time from Team Scout or from your Google Account's third-party access settings. Team Scout's use

of information received from Google APIs adheres to the [Google API Services User Data Policy](https://developers.google.com/terms/api-services-user-data-policy) (developers.google.com/terms/api-services-user-data-policy), including the Limited Use requirements.

Your choices

You can edit your profile, manage notification preferences, and request account deletion at teamscout.co/delete-account (app.teamscout.co/delete-account). Deletion is phone-verified with a 30-day reversible grace period. Some records (for example, payment records an organization is legally required to keep) may be retained. When an organization cancels its Team Scout plan, its records, including records brought over from another system, are kept for three years after the cancellation, except records that must be kept longer by law.

Contact

Questions about privacy? Email support@teamscout.co.

Questions? Email support@teamscout.co. The current version is always at app.teamscout.co/legal/privacy.